

# J.P. Morgan Italian Conference

1H 2020 Results

October 2<sup>nd</sup>, 2020



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# Executive Summary

## Covid-19 update

- Covid-19 **health situation in Italy currently under control**, with around 200-300 new positives per day and less than 50 people still in intensive care across the Country
- After ~2 months of lockdown in Italy, one of the strictest in Western Countries, Phase 3 started in June with **gradual return to “normality”**. International travel recently reopened with some Country-specific restrictions
- 1H20 Transaction volumes (acquiring + issuing) at 186 €B, -16.9% y/y with a **gradual recovery across all components from May 2020**. Travel/tourism and International travelers contribution still behind last year although gradually recovering
- Acquiring volumes **in the last week rolling (7<sup>th</sup>-13<sup>th</sup> September)** at -4% y/y with a **strong recovery across categories<sup>1</sup>**. **Acquiring volumes on Italian cards now back to pre-Covid levels, while foreign cards still very much behind but recovering**
- Progressive reopening of commercial activities with **transacting merchants now similar to pre-Covid and 2019 levels**
- **E-commerce strong acceleration net of high impact consumption sectors** (e.g. travel/tourism related sectors and restaurants): +35% y/y in 1H20 and +43% y/y in 2Q20<sup>1</sup>. Overall 1H20 performance less impacted by Covid-19 compared to physical sales (-2.8% y/y transaction value)
- **Early signals of acceleration of the structural shift from cash to digital payments**

# Executive Summary

## 1H20 results highlights

- **ISP merchant book deal successfully completed on June 30<sup>th</sup>**
- **EBITDA** at 261.8 €M, **-3.9% y/y** including organic contribution from ISP merchant acquiring book. On a standalone basis EBITDA at 214.2 €M, -8.0% y/y
- **Revenues** at 478.7 €M, **-6.3% y/y** including organic contribution from ISP merchant acquiring book. On a standalone basis Revenues at 427.7 €M, -8.5% y/y

## Key business update

- **Merchant Services & Solutions** (51% of Revenues): commercial activity going back to pre-Covid levels, new “NexiGo” proposition to support SMEs’ sales digitalization across channels, accelerated pipeline of large merchants omnichannel projects and step up on e-commerce gateway activations
- **Cards and Digital Payments** (38% of Revenues): commercial activities from banks gradually recovering, acceleration of banks interest on International Debit and continued progress on YAP mobile payment app
- **Digital Banking Solutions** (11% of Revenues): Nexi Open ecosystem proposition fully launched, banks go-to-market progressing; continued roll out of new higher value advanced self banking and digital corporate banking solutions
- **Costs -9.1% y/y** including organic contribution from ISP merchant acquiring book thanks to the 100+ €M cash cost containment plan well in execution and the continued focus on efficiency
- **1H20 Net financial Debt/EBITDA 4.0x** pro-forma for ISP merchant acquiring book, 2.9x on a standalone basis

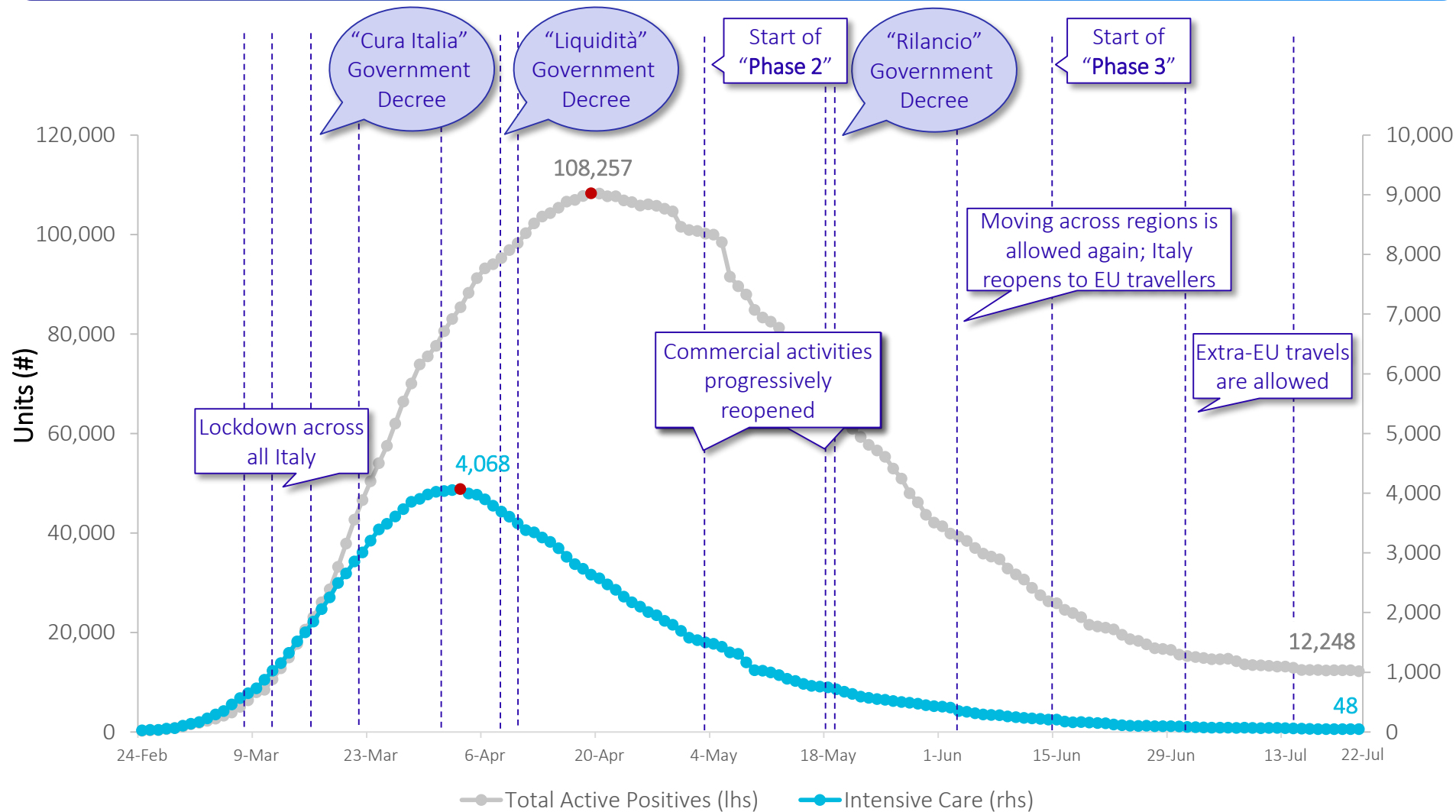
## Financial guidance

- Financial guidance conservatively suspended in April 2020
- Assuming continued path of recovery at current trajectory, **possible return to revenue growth by year-end**
- **Ambition to grow EBITDA vs 2019** including organic ISP book contribution (broadly in line without), with **FY2020 EBITDA close to ~600 €M**; **expected growth in EBITDA – Capex vs 2019** with and without ISP. **Strong cash position confirmed**

# Covid-19 emergency now under control.

## Phase 3 started in June with gradual return to “normality”

### Evolution of Active Positives and Intensive Care Cases in Italy



### "Phase 2 and 3" Key Dates

**18-May**  
Re-opening of retail businesses and restaurants with certain restrictions

**3-June**  
Free travel across Italian regions allowed again.  
Reopening to EU travellers

**15-June (Phase 3)**  
Travel across EU frontiers reopened.  
Reopening of entertainment activities with certain restrictions

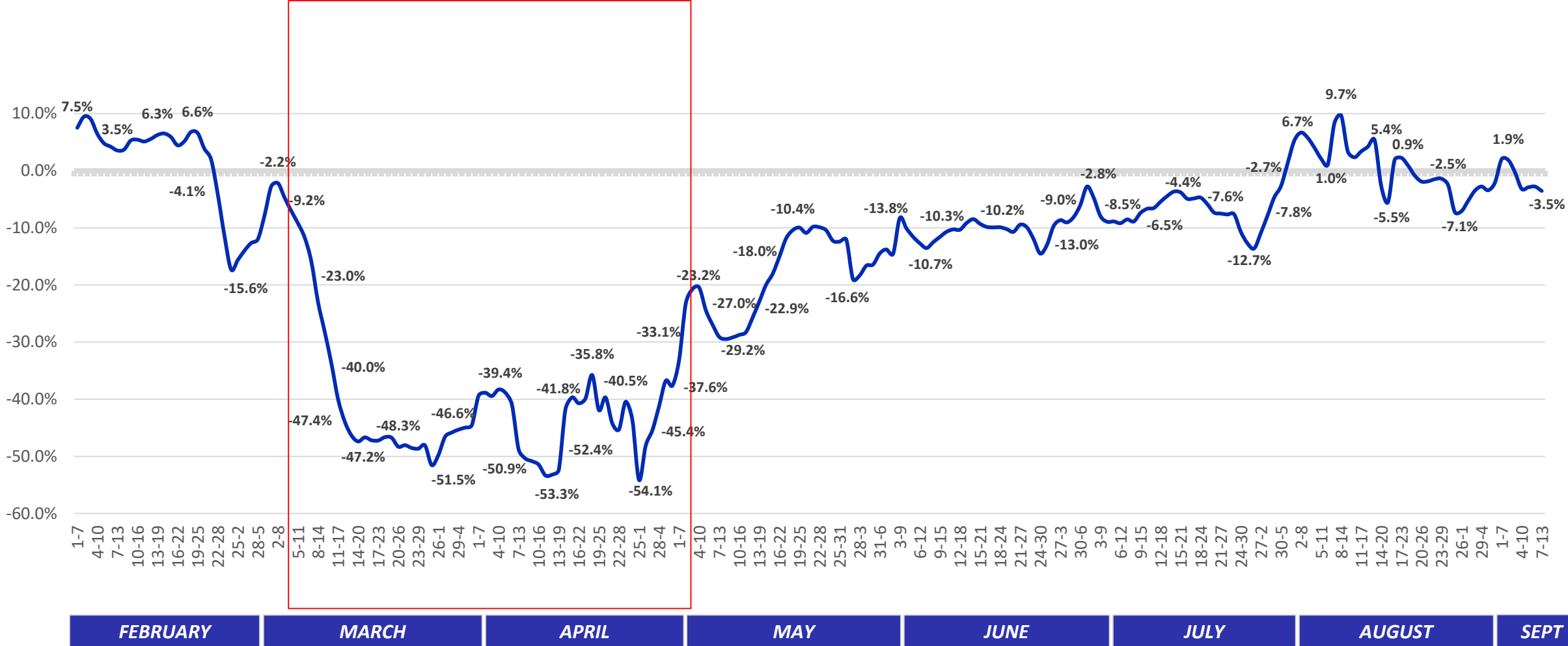
**1-July**  
Extra-EU travel allowed with Country-specific restrictions

New additional 25 €B economy support government package under approval. 209 €B EU recovery fund support decided

# Transaction volumes recovering after the easing of lockdown measures

Updated as of Sep 13<sup>th</sup> 2020

Total Acquiring and Issuing volumes - 7-days rolling % change Y/Y

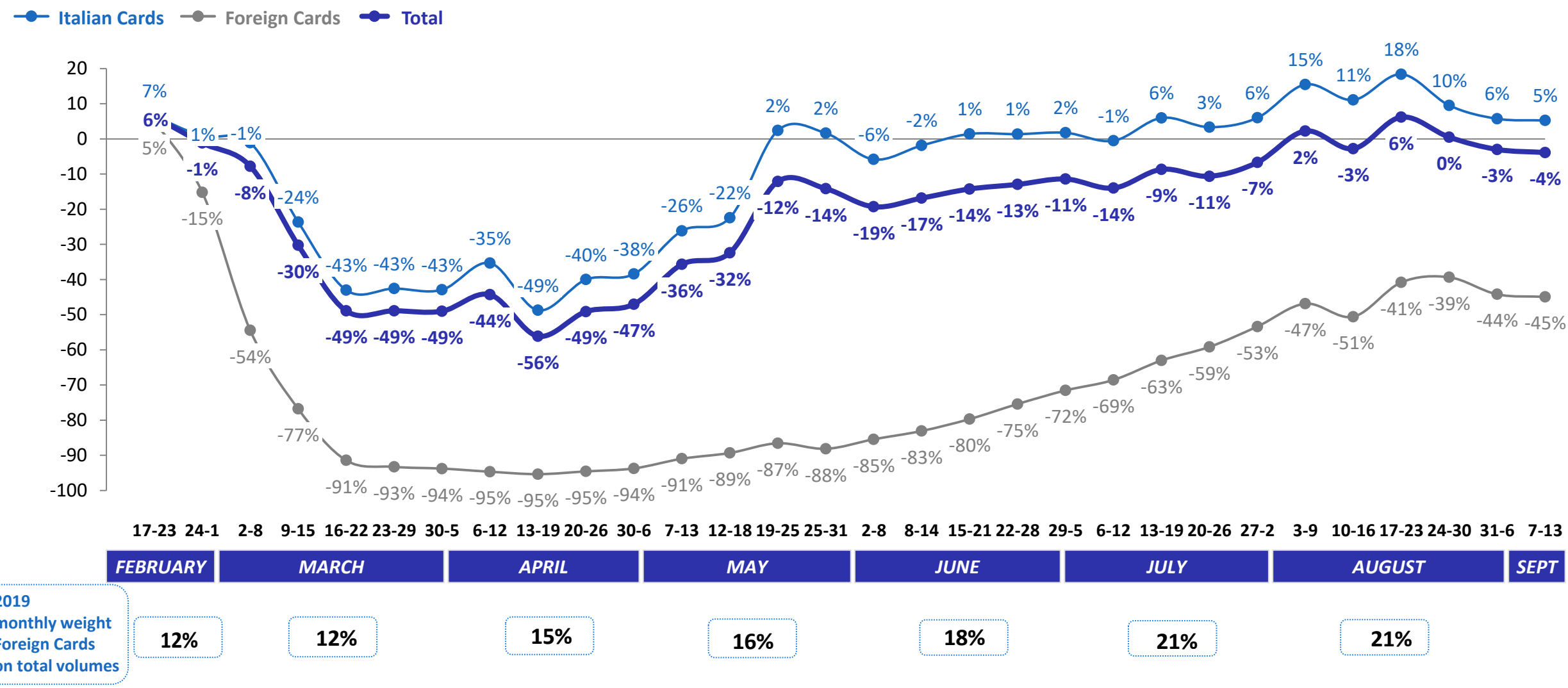


Covid-19 lockdown in Italy

# Acquiring volumes recovery driven by Italian Cards, now back to pre-Covid levels; Foreign Cards still negative but recovering

Updated as of Sep 13<sup>th</sup> 2020

Acquiring volumes – Italian Cards vs Foreign Cards – Y/Y trend

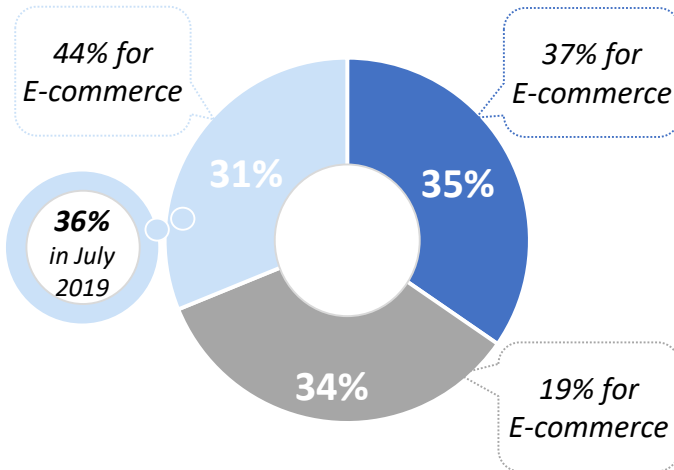




# Volume recovery across categories starting from May after the easing of lockdown measures

Updated as of Sep 13<sup>th</sup> 2020

## Acquiring volumes by category<sup>1</sup>



### Basic consumption

Groceries, medical retail, utilities and services (e.g. insurance, bank services)

### Generic/discretionary consumption

Clothing, household, other non-alimentary retail and other services (e.g. laundries, beauty)

### High-impact consumption

Hotels and restaurants, travel and transports, entertainment, etc.

## Product category

### Basic consumption

of which Physical  
of which E-commerce

### Generic/discretionary consumption

of which Physical  
of which E-commerce

### High-impact consumption

of which Physical  
of which E-commerce

### Total

of which Physical  
of which E-commerce

## % change Y/Y

|                                   | Jan + Feb | March | April | May  | June | July | August | LWR <sup>2</sup> |      |
|-----------------------------------|-----------|-------|-------|------|------|------|--------|------------------|------|
| Basic consumption                 | 15%       | 13%   | 11%   | 13%  | 14%  | 12%  | 13%    | 11%              | +12% |
| of which Physical                 | 15%       | 12%   | 9%    | 12%  | 11%  | 10%  | 12%    | 10%              |      |
| of which E-commerce               | 27%       | 31%   | 42%   | 29%  | 55%  | 44%  | 32%    | 24%              |      |
| Generic/discretionary consumption | 6%        | -62%  | -77%  | -33% | -11% | -13% | -1%    | -7%              | +4%  |
| of which Physical                 | 5%        | -65%  | -81%  | -37% | -13% | -14% | -2%    | -8%              |      |
| of which E-commerce               | 25%       | 8%    | 47%   | 47%  | 51%  | 32%  | 36%    | 29%              |      |
| High-impact consumption           | 10%       | -68%  | -89%  | -70% | -46% | -29% | -13%   | -17%             | -3%  |
| of which Physical                 | 10%       | -67%  | -89%  | -69% | -46% | -29% | -12%   | -15%             |      |
| of which E-commerce               | 10%       | -75%  | -90%  | -81% | -42% | -22% | -32%   | -47%             |      |
| Total                             | 11%       | -35%  | -48%  | -27% | -14% | -10% | -1%    | -4%              | +5%  |
| of which Physical                 | 10%       | -36%  | -50%  | -28% | -15% | -12% | -1%    | -4%              |      |
| of which E-commerce               | 19%       | -21%  | -17%  | -14% | 7%   | 11%  | 2%     | -5%              |      |

○ % change Y/Y on Italian Cards

## 2020 Acquiring volumes: split between Physical and E-commerce

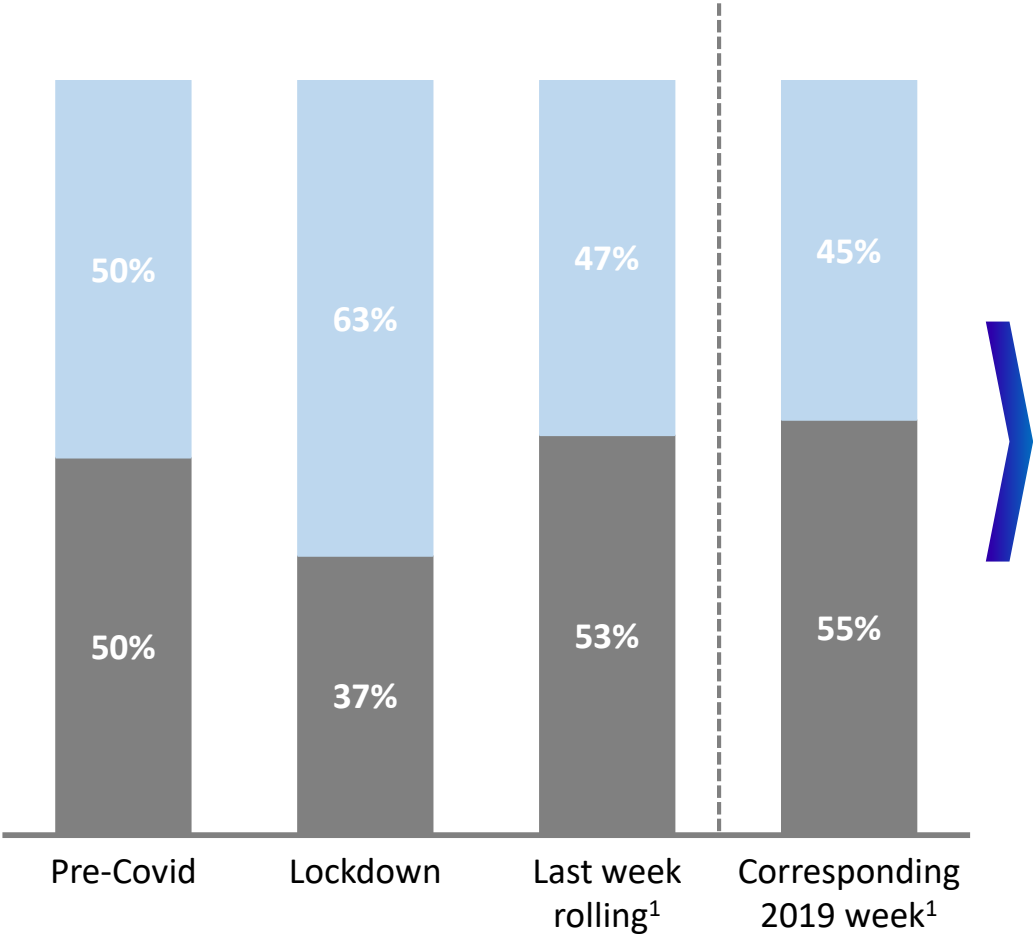
|            | Jan + Feb | March | April | May | June | July | August | LWR <sup>2</sup> |
|------------|-----------|-------|-------|-----|------|------|--------|------------------|
| Physical   | 93%       | 92%   | 90%   | 92% | 92%  | 93%  | 95%    | 94%              |
| E-commerce | 7%        | 8%    | 10%   | 8%  | 8%   | 7%   | 5%     | 6%               |



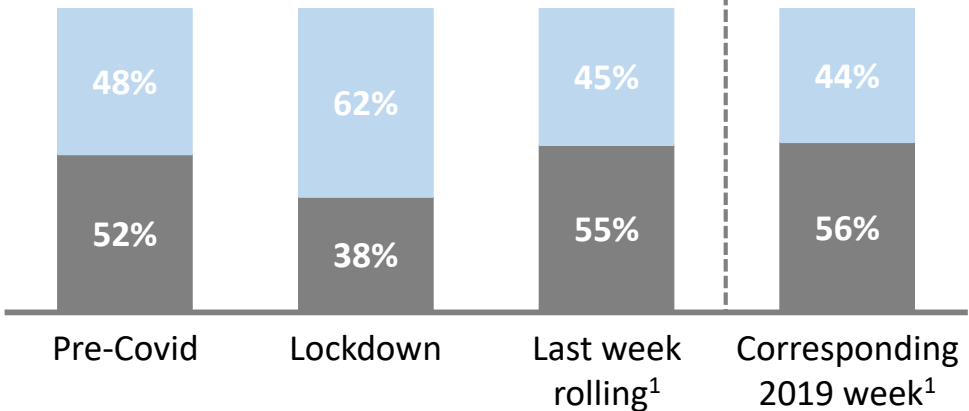
# SME volume share back to pre-Covid situation, broadly in line with 2019

## Acquiring volumes – Large merchants vs SME

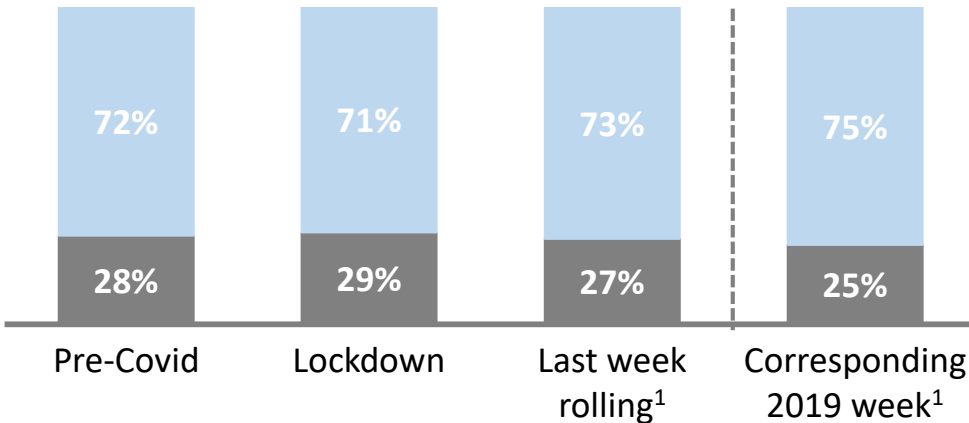
Large merchants SME



### Physical volumes



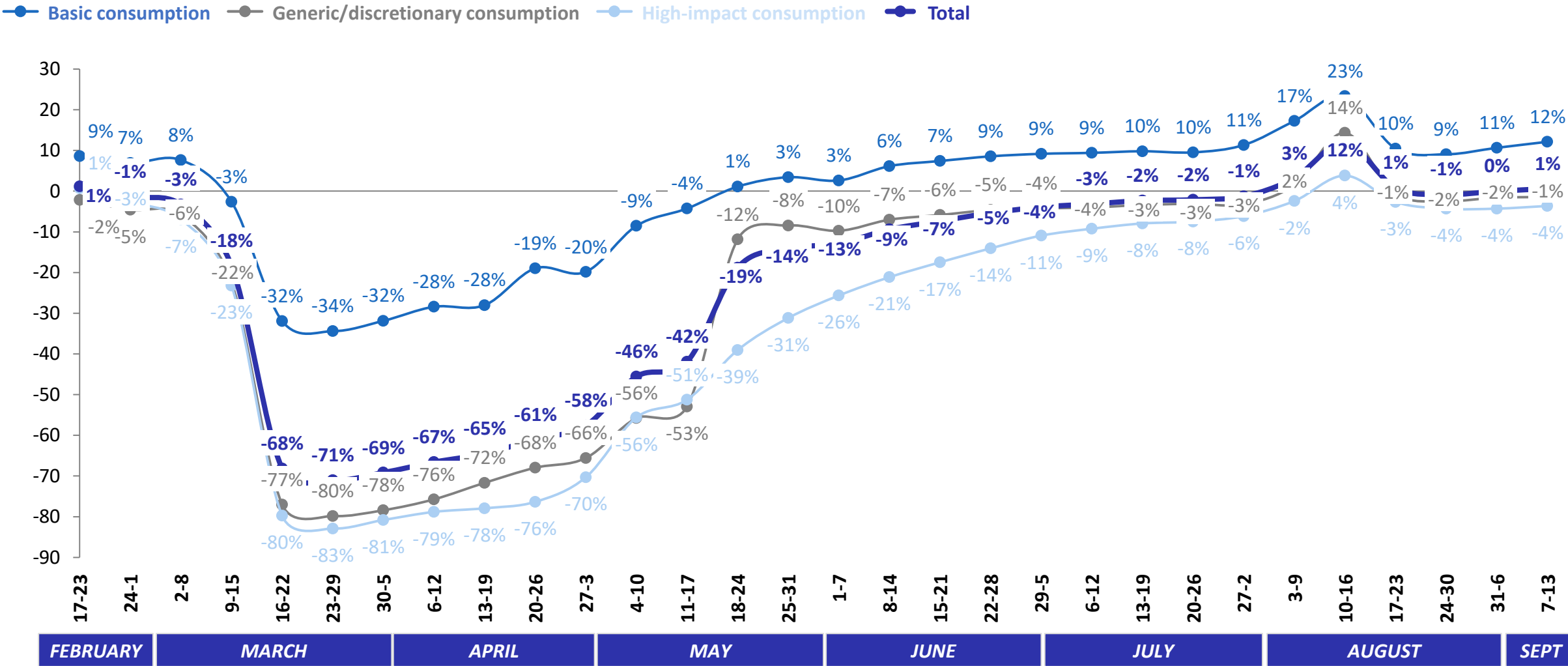
### E-commerce volumes



# Progressive recovery of transacting merchants across all categories, now similar to 2019 levels

Updated as of Sep 13<sup>th</sup> 2020

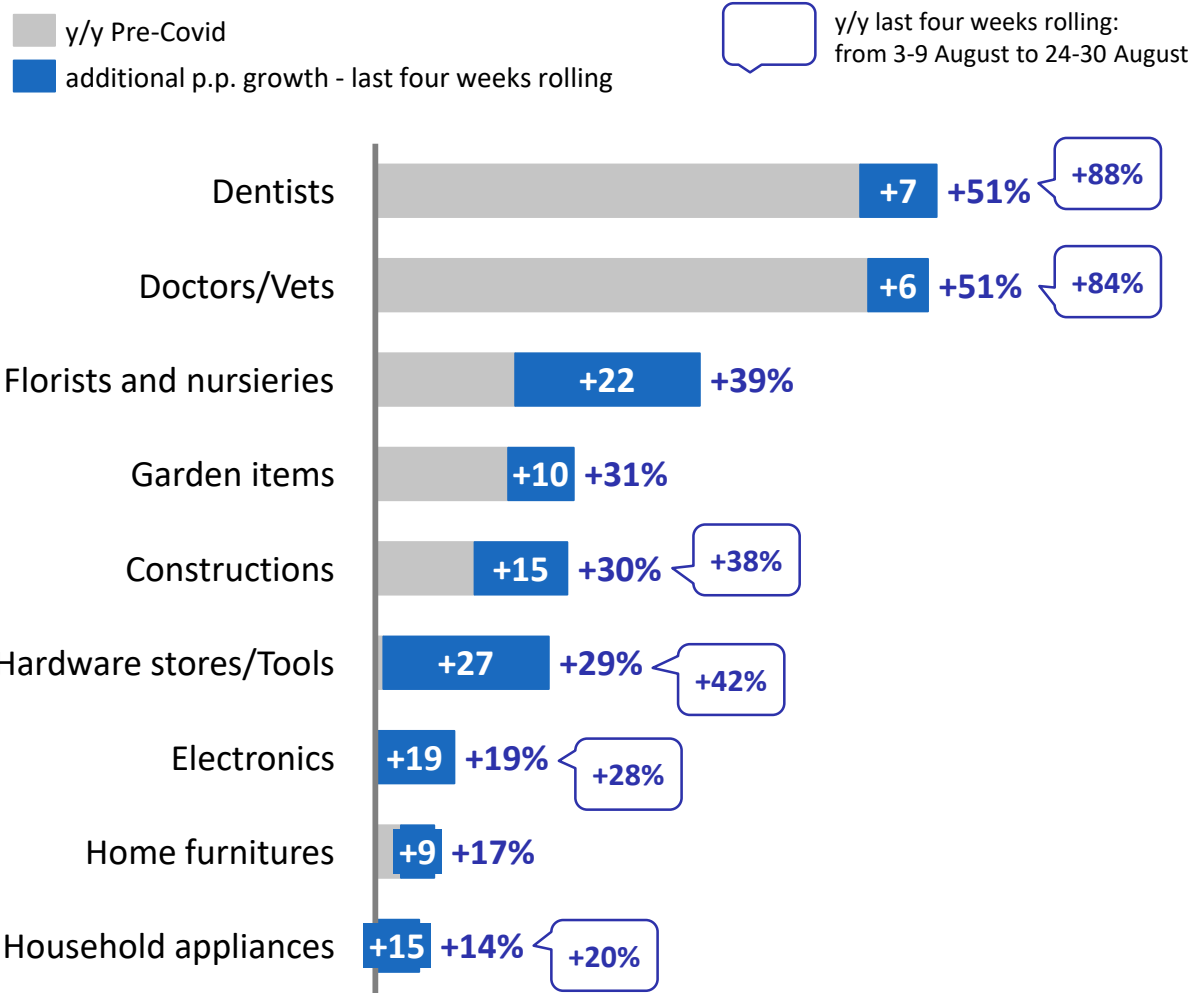
Weekly transacting merchants – Y/Y trend



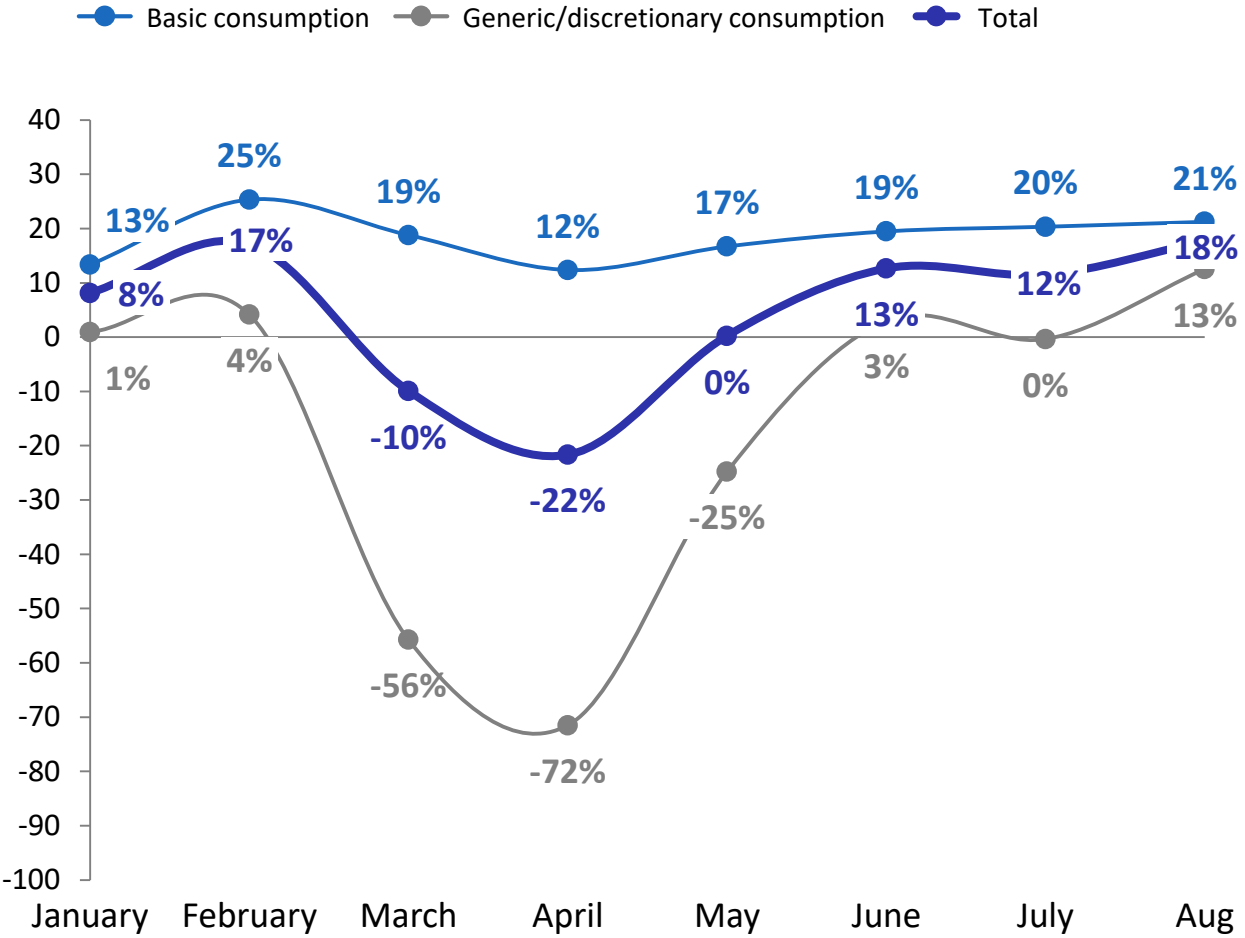
# Consumer habits: acceleration of digital payments in less affected categories

Updated as of Aug 30<sup>th</sup> 2020

Acceleration in digital payments volumes:  
specific industries trend (y/y last four weeks rolling)<sup>1</sup>



Digital payments volumes for Italian consumer cards  
net of high impact consumption<sup>2</sup>



# 1H Business update: commercial activities back to more normal levels with Covid-19 related accelerations

## Merchant Services & Solutions

- Commercial activity going **back to “normal” pre-Covid levels**
- **Growth of POS installations** after the slowdown experienced during lockdown (+23% y/y in June)
- **Strong mPOS demand** for small/micro merchants
- Launch of new **“NexiGo” proposition to support SMEs’ sales digitalization**, packaging omnichannel acceptance, Pay-by-link and e-/social commerce capabilities
- Accelerated pipeline of **large merchants omnichannel projects**
- **Step up on E-commerce** with gateway activations (x2 2Q20 vs 2Q19, x9 including Pay-by-link)
- **Nexi Business app** reaching almost 50% penetration on enabled merchants (+60% y/y active users in June 2020)

## Cards & Digital Payments

- **Commercial activities from banks gradually recovering**, also supported by Nexi specific campaigns
- Renewed bank interest on **International Debit** as a mass market ecommerce-enabled product
- **Continued evolution on National Debit digital capabilities**; Next generation platform tender ongoing
- Strong demand for **commercial cards and corporate payments products**
- **Continued ‘natural organic growth’ on YAP mobile payment app** (no marketing push in the quarter), now at ca. 850k enrolled clients
- **Acceleration of digital onboarding/digital issuing projects** for banks
- **Extension of no-PIN contactless limits** from 25€ to 50€ - live from 2021

## Digital Banking Solutions

- Progress on advanced ATMs (+4.2% 2Q20 vs 2Q19). Continued **New ATM front-end rollout**, with new customer wins
- **Continued growth of Digital Corporate Banking installed workstations** (+6.8% 2Q20 vs 2Q19)
- **Instant Payments** progress continuing despite lockdown, with new relevant players adopting Nexi platform
- **Nexi Open ecosystem proposition fully launched**, banks go-to-market progressing. **CBI Globe open banking gateway activity-based accelerated**
- Robust commercial pipeline for innovative **corporate payments** solutions (insurance, utilities,..)

# Closing of ISP Merchant Book deal successfully executed at the end of 2Q, despite Covid-19 emergency

## Key components of the transaction

- Transaction completed on June 30<sup>th</sup>, 2020 with clean EU Antitrust approval
- ~180k merchants and ~€68bn of transaction volumes in 2019
- Marketing and distribution agreement for merchant acquiring. Extension of remaining existing processing contract related to issuing and ATM acquiring services until 2044
- 1 €B cash consideration (plus potential earn-out payable in 2025)
- Implied multiples: 10.5x EV/EBITDA 2020E, 16.4x P/E 2020E
- 60+ €M cash flows generated by the acquiring book in 1H20 and transferred to Nexi

## A strategic transaction

-  Enhanced platform and positioning in the acquiring segment
-  Greater coverage of the acquiring value chain and enhanced ability to drive further innovation and value for merchants
-  Increased scale with diversification of revenue streams
-  Value enhancing transaction with cash EPS accretion in the high teens from 2020E
-  Deepening of partnership across businesses with the largest bank in Italy

## Key 2020 P&L Figures<sup>1</sup>: Incremental economics for Nexi

€M

**Revenues:**  
~106

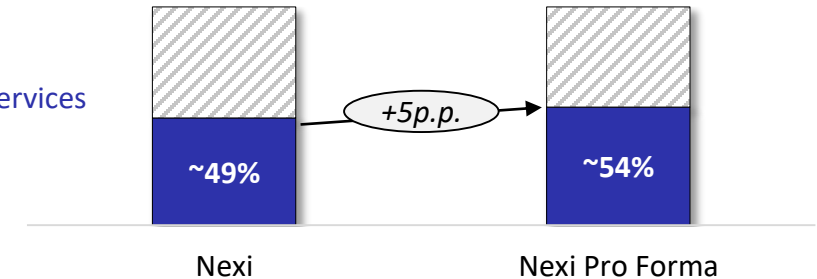
**EBITDA:**  
~95

**Net Income:**  
~61<sup>2</sup>

## Nexi Net Revenues Mix 2020<sup>3</sup>

 Other

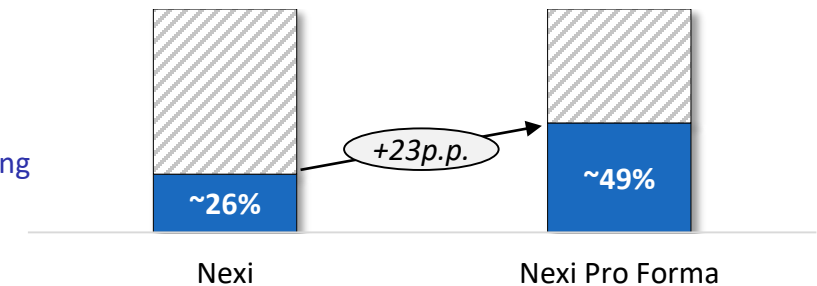
 Merchant Services & Solutions



## Merchant Services & Solutions Net Revenues Mix 2020<sup>3</sup>

 Other

 Referral / Direct Acquiring

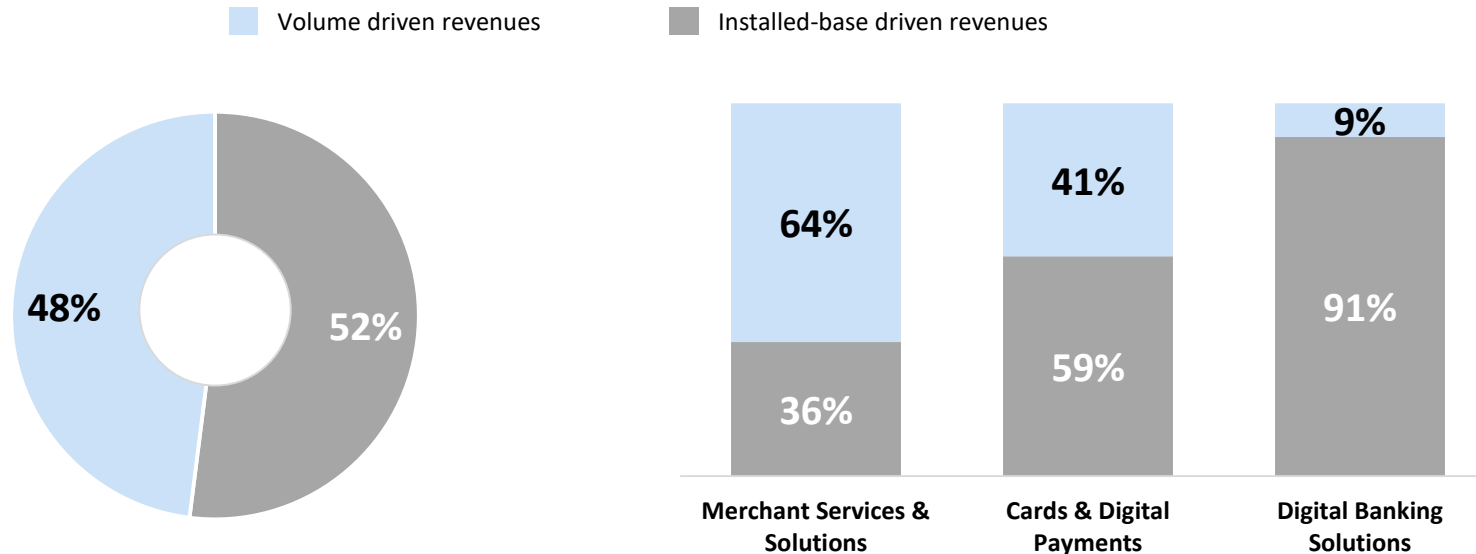


# Focus on 1H20 Results



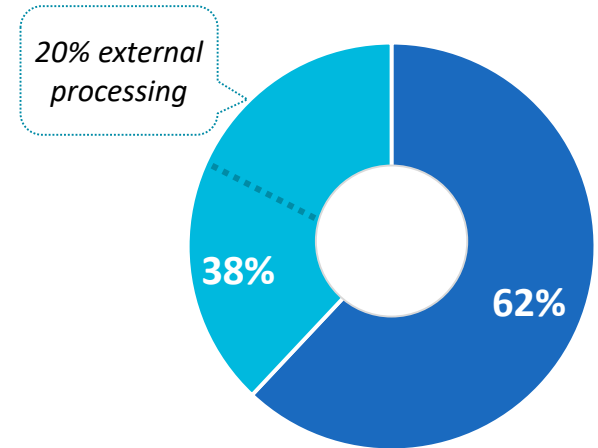
# Resilient business model with 50+% revenues not impacted by volumes and 38% variable and semi-variable costs

## Revenues breakdown<sup>1</sup>



## Operating costs breakdown<sup>1</sup>

Legend: ■ Variable costs ■ Fixed costs



- **Installed Base Driven revenues** are subscription-like and linked to n. of POS terminals, n. of merchants, managed cards, n. of ATMs, etc.
  - No material expected impacts in the short term.
  - Closely monitoring the evolution to confirm the expected limited medium/long term impact due to POS installation slowdown and SMEs potential distress
  - Possible rephasing of certain projects
- **Volume Driven revenues** driven by n. of transactions and value of transactions
  - Direct impact from volume contraction due to Covid-19

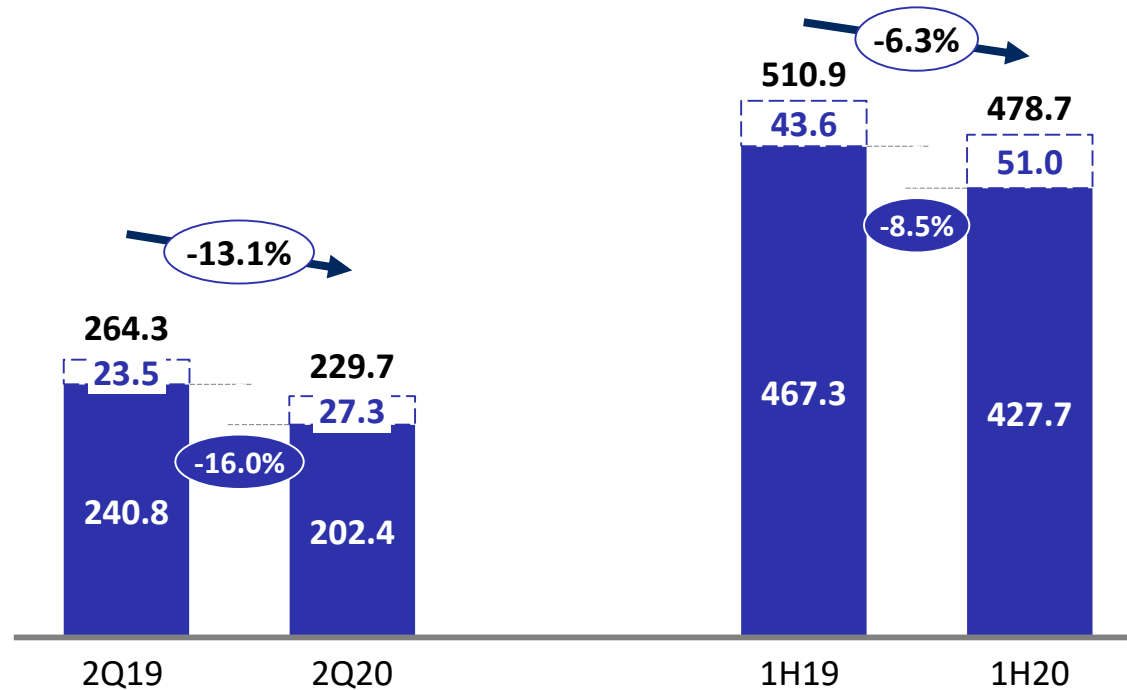
- **Variable costs** linked to:
  - Volumes of transactions (e.g. external and internal processing)
  - Level of activities (e.g. variable compensation, external contact center, POS and ATM management, operations,...);
- **Fixed costs**  
(e.g. personnel, running IT costs, g&a,...)



# Net Revenues affected by Covid-19 lockdown measures in 2Q. Strong organic ISP deal contribution and cash cost containment plan support to EBITDA margin

## Net Revenues (€M)

■ Nexi standalone  
▤ ISP contribution



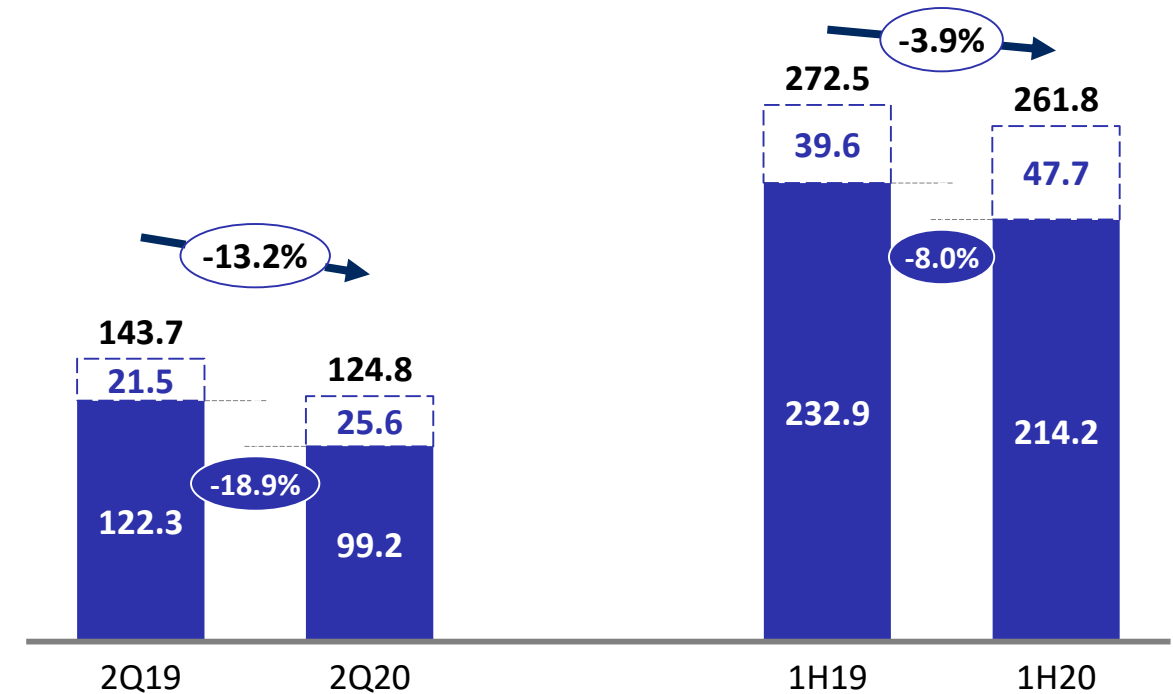
## EBITDA (€M)

■ Nexi standalone  
▤ ISP contribution

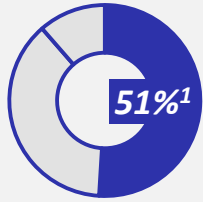
Margin – incl. ISP contribution

53%

55%



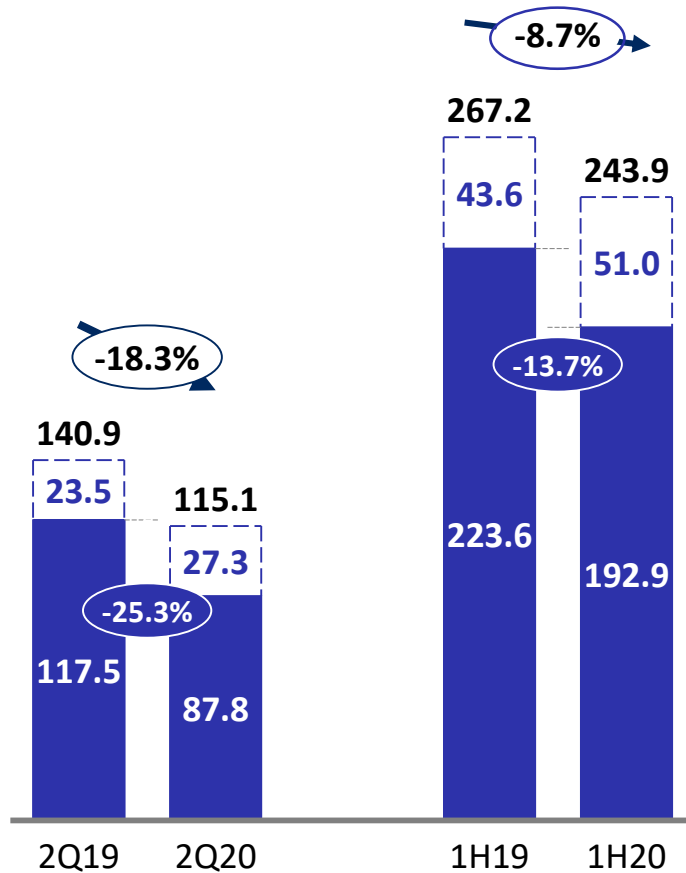
# Merchant Services & Solutions: ~40% of revenues not impacted by Covid-19



## Merchant Services & Solutions

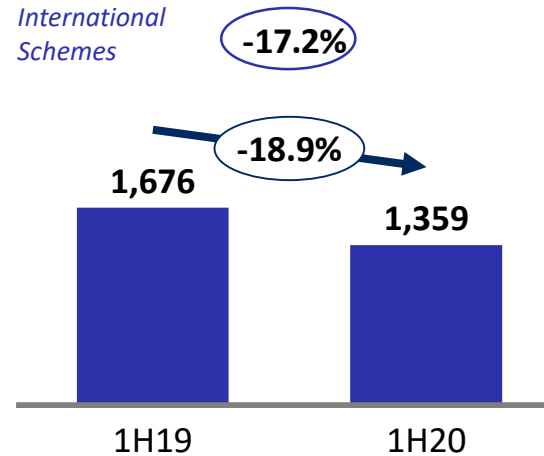
### Net Revenues (€M)

■ Nexi standalone  
▤ ISP contribution



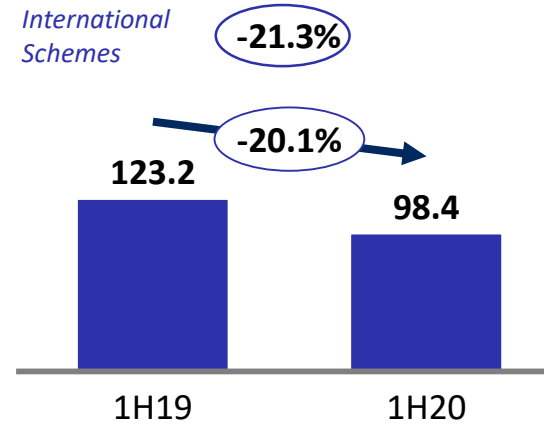
### Managed Transactions (#M)

*International Schemes*



### Value of Managed Transactions (€B)

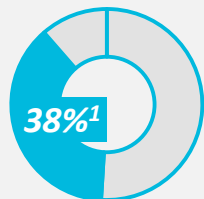
*International Schemes*



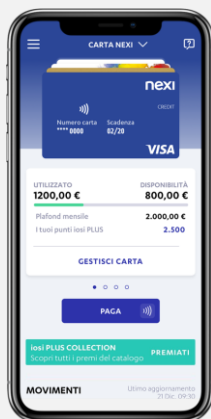
### Key Highlights

- Managed transactions and Value of managed transactions affected by extensive lockdown measures. Progressive recovery starting from May
- E-commerce performance well supported by non travel/tourism related sectors (+35% y/y in 1H20 and +43% y/y in 2Q20)<sup>2</sup>; overall 1H20 performance less impacted by Covid-19 compared to physical sales (-2.8% y/y transaction value)
- Net Revenues affected by volume mix more skewed towards large merchants than SMEs during lockdown and weak contribution from International travellers.

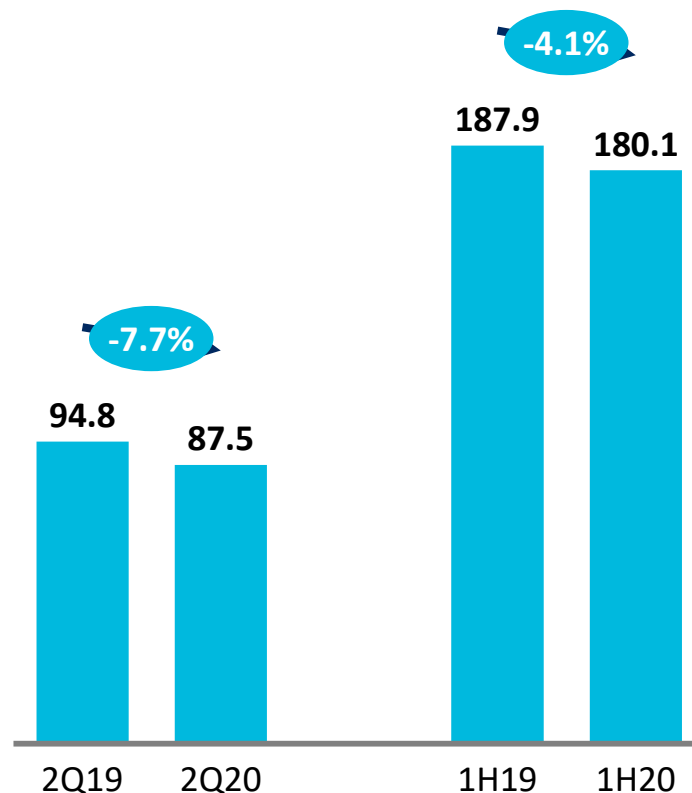
# Cards & Digital Payments: ~60% of revenues not impacted by Covid-19



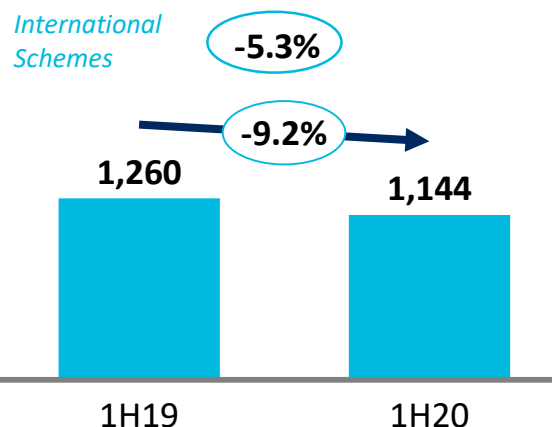
## Cards & Digital Payments



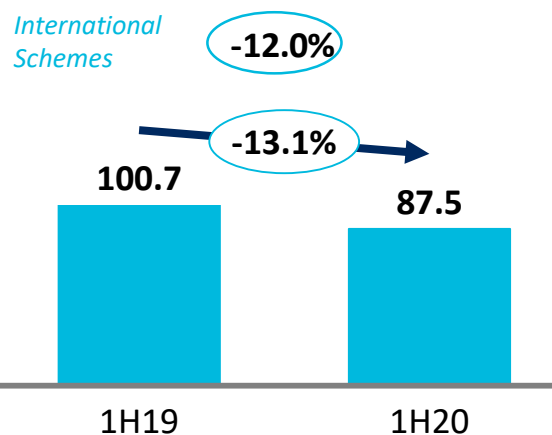
### Net Revenues (€M)



### Managed Transactions (#M)



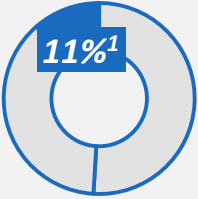
### Value of Managed Transactions (€B)



### Key Highlights

- Managed transactions and Value of managed transactions affected by extensive lockdown measures. Progressive recovery starting from May
- Managed transactions on international schemes back to growth in June 2020
- Continued push on international debit, with increasing cards stock and Value of managed transactions (+10% y/y in June)
- Net Revenues affected by lower domestic travellers spending extra EU and lower commercial cards volumes

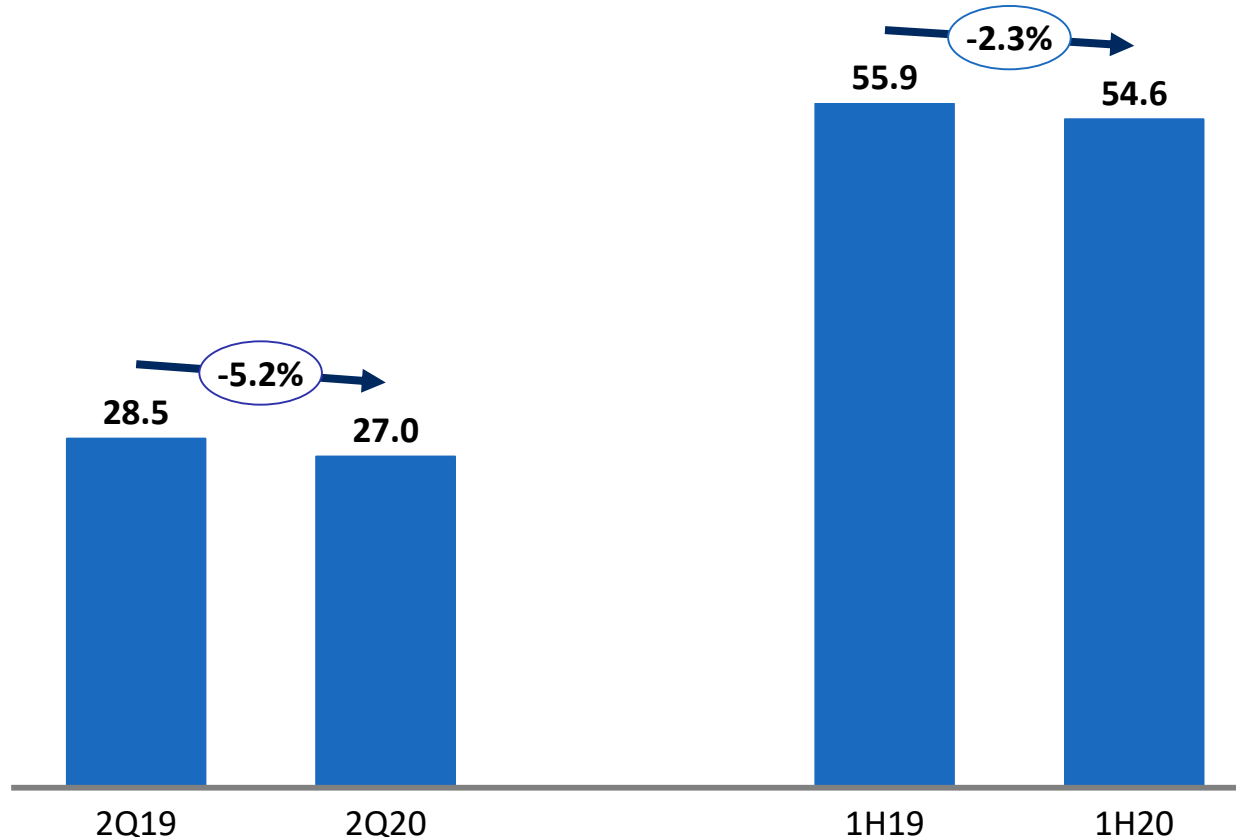
# Digital Banking Solutions: marginally impacted by Covid-19 lockdown



Digital  
Banking  
Solutions



## Net Revenues (€M)



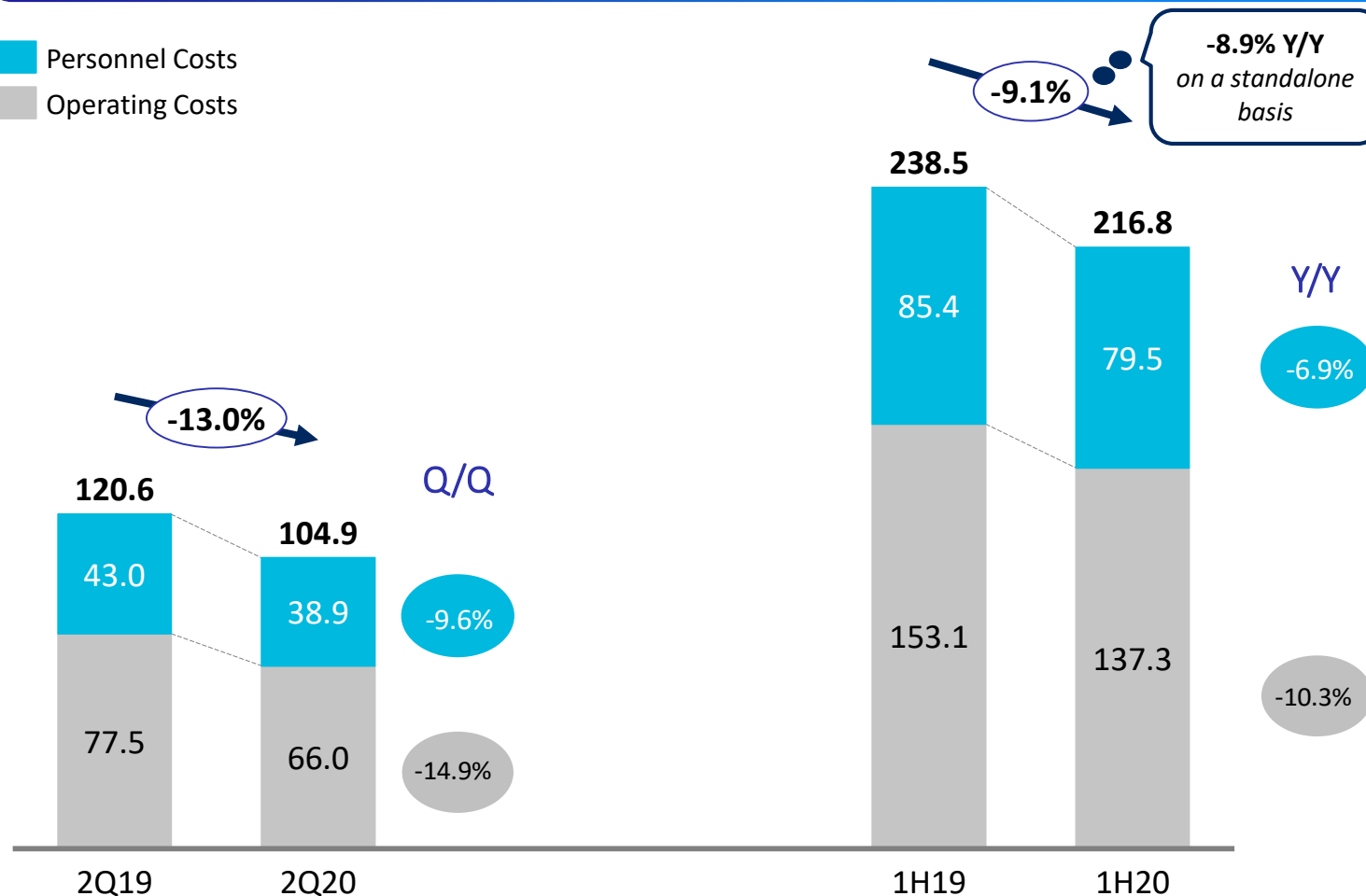
## Key Highlights

- 2Q performance mainly affected by phasing of certain low margin banks-related projects. Expected return to growth in 2H
- Continued roll out of new higher value advanced self banking products/solutions and continued growth of advanced ATMs
- Completed the first wave of the new advanced Digital Corporate Banking platform with partner banks. Live with mobile app
- Nexi Open ecosystem proposition fully launched, banks go-to-market progressing

# Strong costs reduction in the quarter to mitigate the financial impact of Covid-19

## Total Costs (€M)

Personnel Costs  
Operating Costs



## Key Highlights

Decrease in total costs (-21.7 €M) mainly driven by:

- well progression on the announced 100+ €M cash cost containment plan
- continued focus on efficiency
- early impacts from implementation of IT strategy

**Limited credit risk exposure** (1H20 LLPs: 2.1 €M acquiring and 2.4 €M issuing, not Covid-19 related)

- **Merchant Services & Solutions:**  
Diversified exposure across sectors and no direct exposure to riskier sectors (e.g. airlines)
- **Cards & Digital Payments:**  
Credit risk limited to direct issuing model (~48k cards, equal to ~0.1% of Group total cards) and corporate cards

# Well progressing on 100+ €M cash cost containment plan to mitigate EBITDA and cash flow impact. 27% already delivered in 1H

% realized in 1H20



## Cost containment plan

### Volume-base costs

55%

- Personnel expenses (variable compensation, other related costs)
- Processing: reduction in line with volume trends
- External contact center calls

### Discretionary spending

#### Operating Expenses

- Hiring
- Consulting expenses
- Internal and external events, travels, etc..
- Voluntary waiver by Top management of their 2020 short term variable compensation

#### Transformation Costs

- Postponement of few activities:
- YAP development
  - Other transformation projects

46%

#### Capex

In 2H20

- Postponement of non strategic project spending (e.g. IT systems optimization)
- Limited re-phasing of IT strategy
- Postponement of real-estate investments

**Confirmed continued focus and investments on key initiatives to drive future growth and efficiency**

# Continued investments to support quality, innovation and IT transformation

## Capital Expenditure (€M)

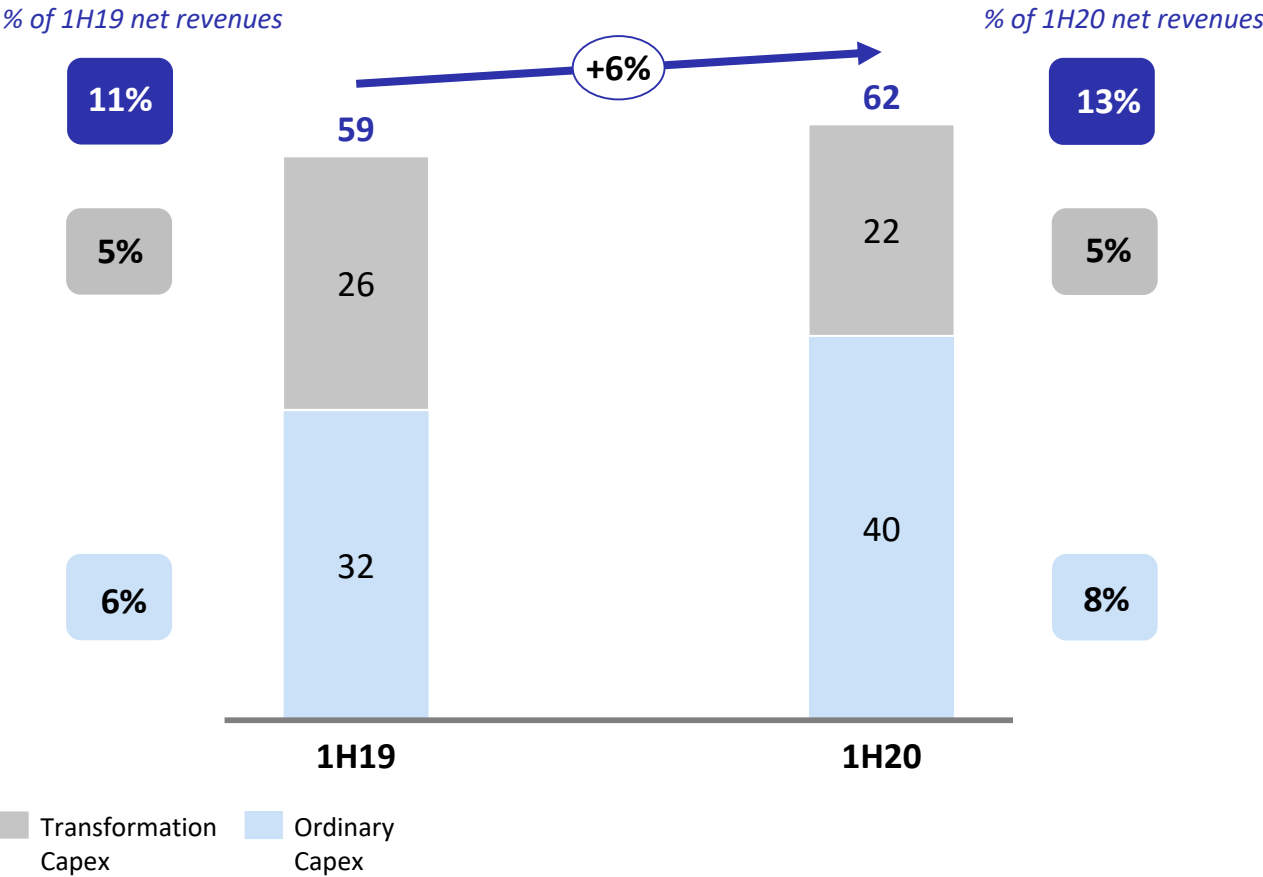
FY19

Total Capex: 167€M

FY20

Current Plan

Total Capex: 125-135 €M



## Ongoing investments (1H 2020): key examples

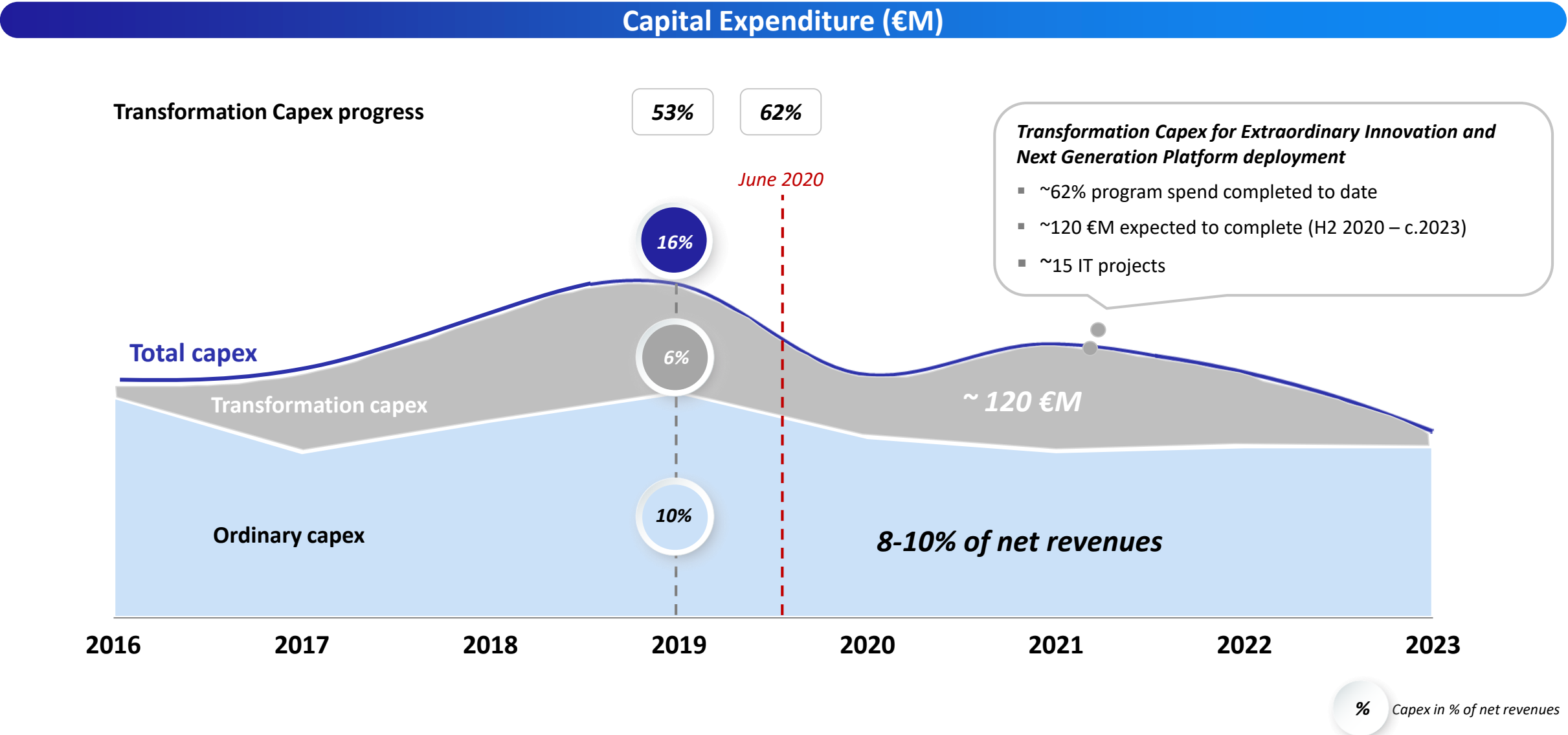
### Transformation Capex 22

- Extraordinary Innovation:
- ✓ Open Banking Gateway & Corporate Banking
  - ✓ Next generation omni-channel payment gateway
- Next Generation Platform:
- ✓ Network infrastructure completion
  - ✓ New GT POS Platform completion
  - ✓ New CRM and channel management platforms
  - ✓ New Acquiring Core Platform – 1<sup>st</sup> release
  - ✓ New Data Lake infrastructure & analytics

### Ordinary Capex 40

- Continuous Innovation and Delivery:
- ✓ Digital properties evolution
  - ✓ SMEs digitalization
  - ✓ POS ecosystem evolution
  - ✓ Cards and digital payments new VAS
  - ✓ Banks migrations/integrations
  - ✓ PSD2 compliance, AML & GDPR
- Running and Maintenance/ Quality/ Security:
- ✓ Cyber security continuous improvement
  - ✓ Hardware upgrade/refresh
  - ✓ Acquisition & Enterprise software licences agreement
  - ✓ Facility investments and other assets
- POS and ATM purchase

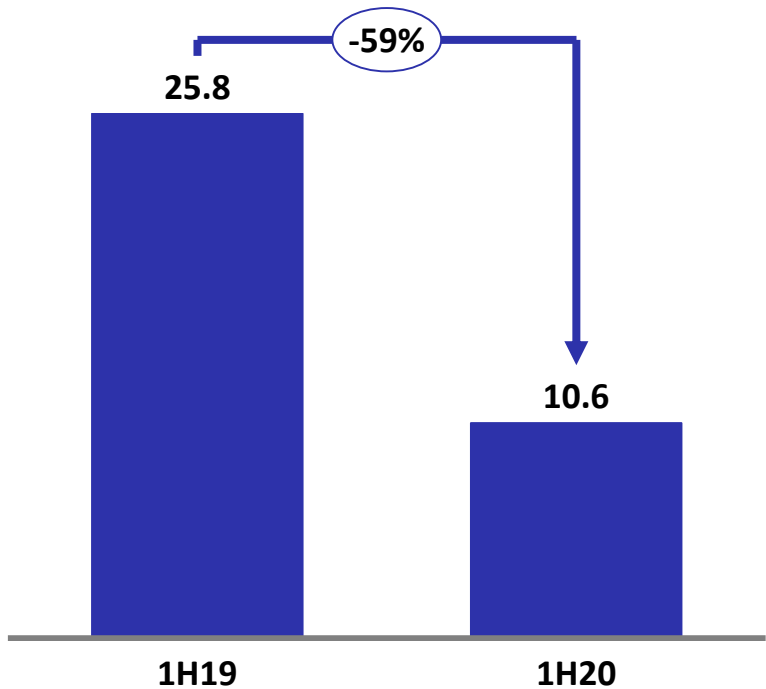
# IT strategy progress now above 60%. ~120 €M expected to completion



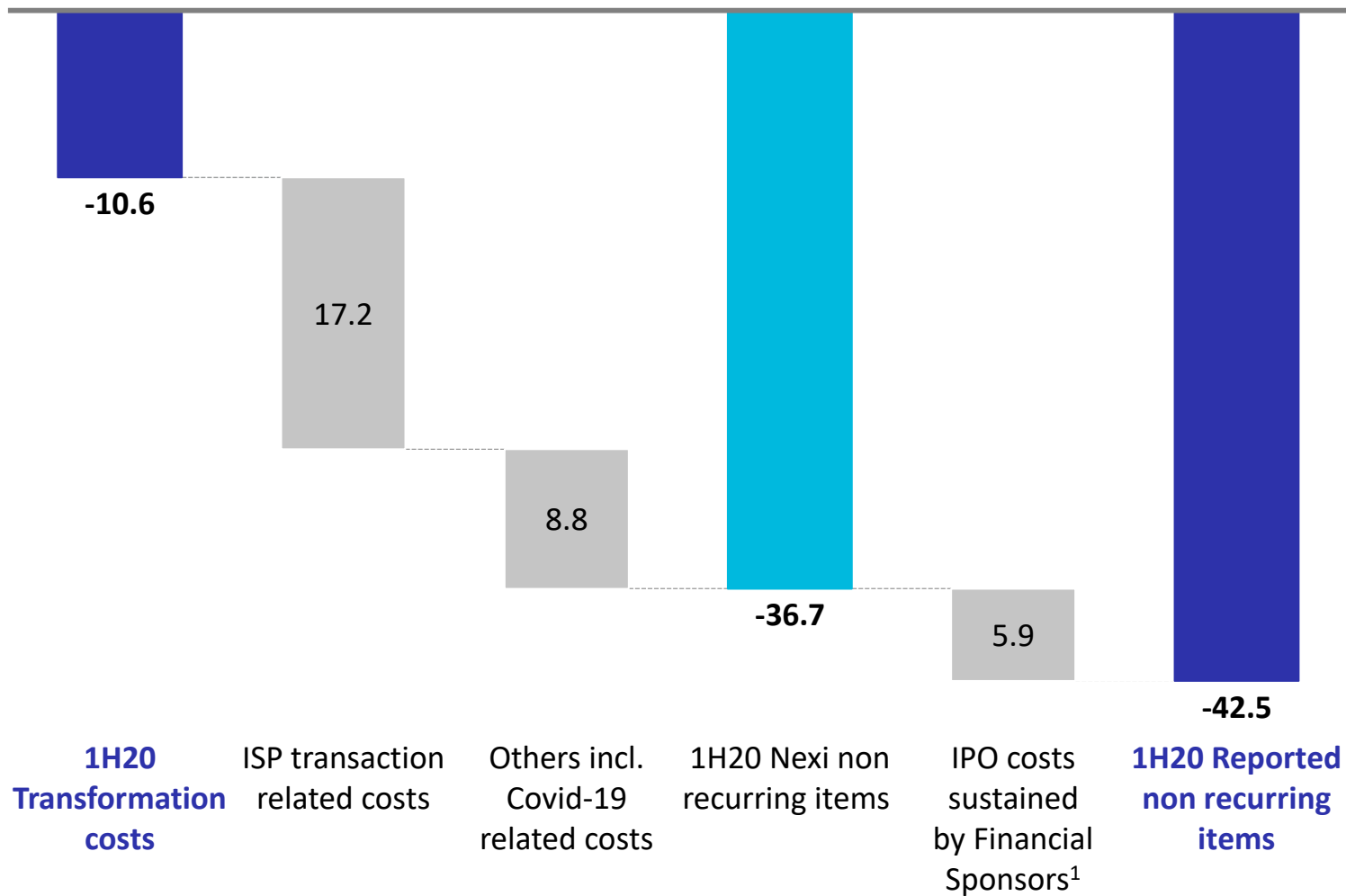


# Transformation Costs down by 59% Y/Y in 1H20

Transformation Costs (€M)

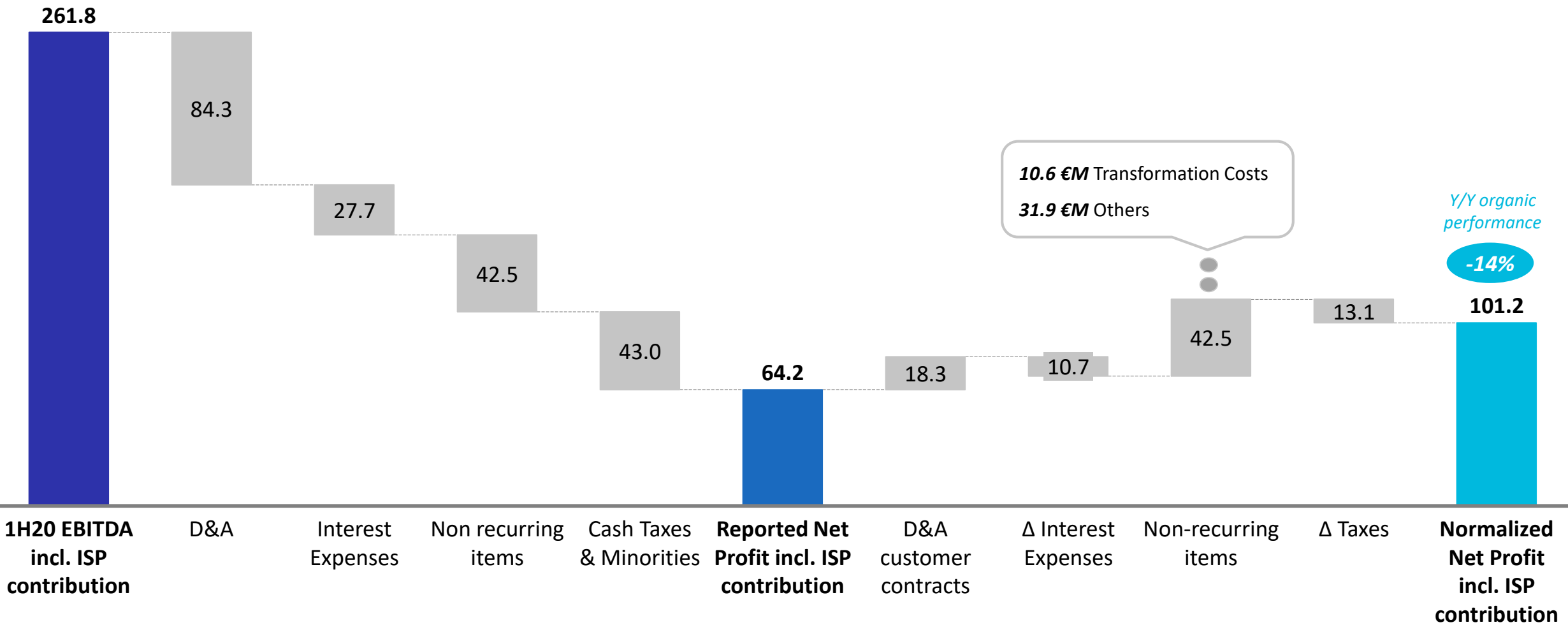


Bridge from 1H 2020 Transformation Costs to Reported non recurring items (€M)



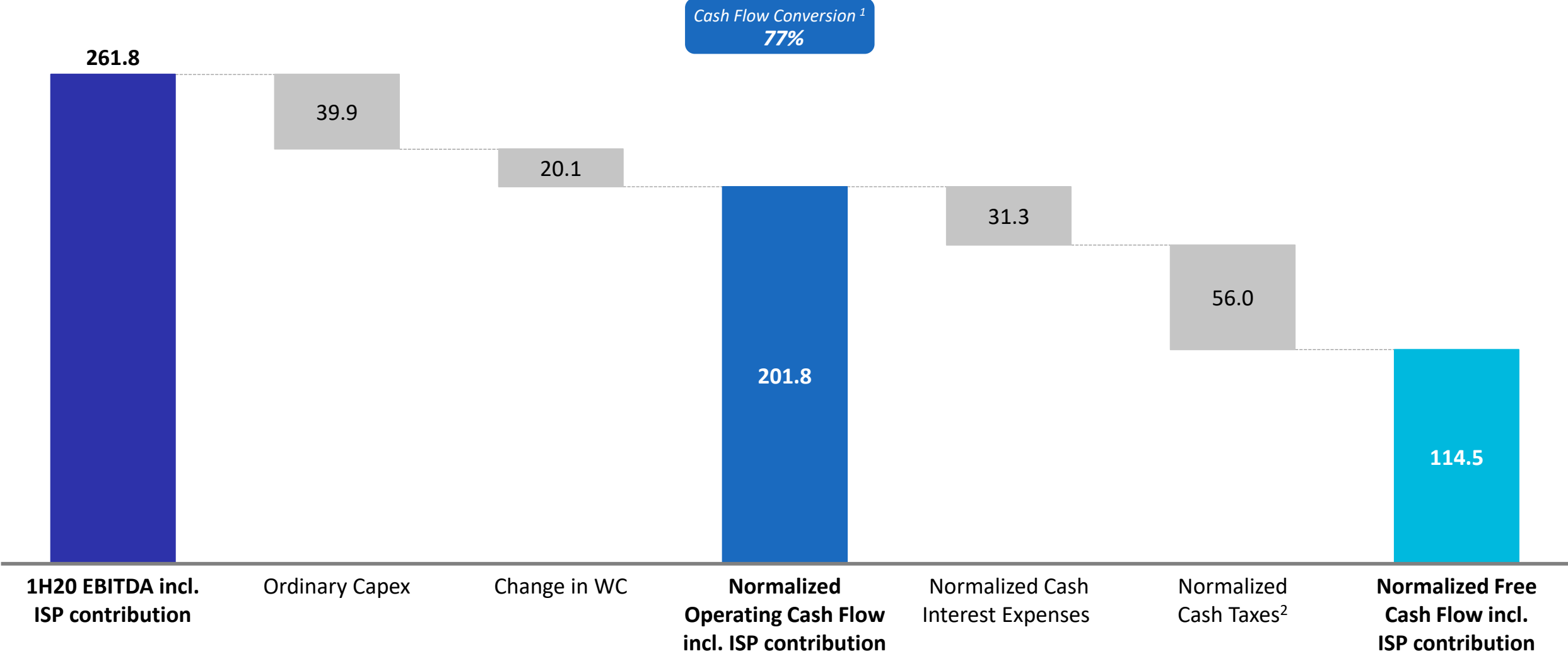
# Normalized Net Profit at 101.2 €M including ISP merchant acquiring book contribution, down by 14% Y/Y

€M



# Cash Flow conversion at 77% including ISP merchant acquiring book contribution

€M

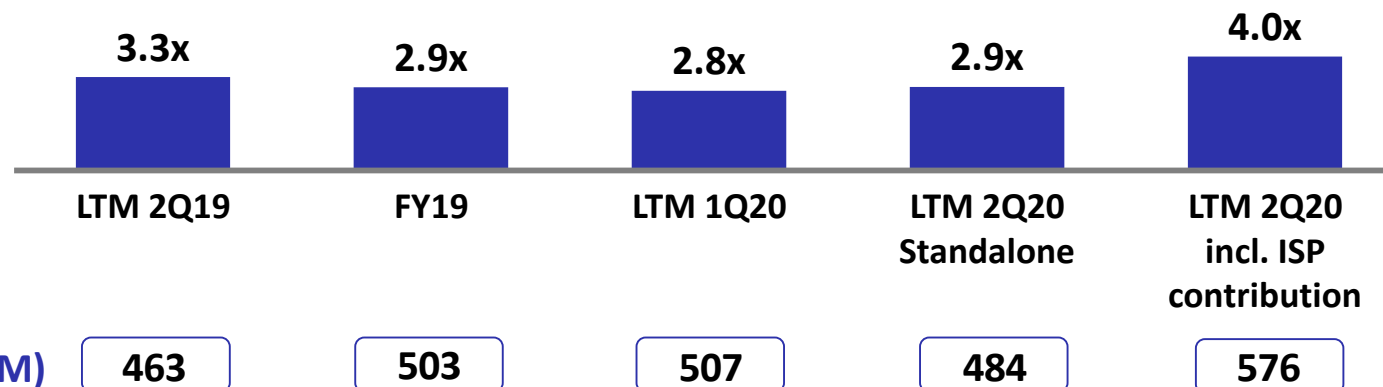


# Strong cash position. Net Financial Debt / EBITDA temporarily affected by Covid-19

## Net Financial Debt (€M)

|                                     | June 19      | Dec 19       | Mar 20       | June 20<br>Standalone | June 20<br>incl. ISP<br>contribution |
|-------------------------------------|--------------|--------------|--------------|-----------------------|--------------------------------------|
| <b>Gross Financial Debt</b>         | 1,845        | 1,840        | 1,843        | 1,838                 | 2,741                                |
| <b>Cash</b>                         | (231)        | (248)        | (307)        | (297)                 | (316)                                |
| <b>Cash Equivalents<sup>1</sup></b> | (92)         | (123)        | (116)        | (118)                 | (118)                                |
| <b>Net Financial Debt</b>           | <b>1,523</b> | <b>1,470</b> | <b>1,420</b> | <b>1,423</b>          | <b>2,307</b>                         |

## Net Financial Debt / EBITDA (€M)



## Key Highlights

Acquisition of the merchant acquiring business of ISP successfully financed by:

- 500 €M equity-linked bond placed in April 2020 (maturity April 2027) and 466.5 €M term loan, granted on June 30th 2020 by a pool of banks (maturity June 2025), which replaced the original 1 €B bridge loan
- Nexi's own cash for the difference

Current Debt structure also includes:

- 1 €B Term Loan due 2024
- 825 €M Fixed-Rate Note due 2024
- Other residual debt (mainly IFRS 16)

Nexi benefits of an **undrawn** 350 €M Revolving Credit Facility, committed to 2024, that further supports its liquidity profile

Weighted average pre-tax cash coupon per annum stable at 1.9%, still well below 3.8% post reorganization in July 2018 and 3.1% post IPO

# 2020 Guidance suspended. Ambition to grow EBITDA and EBITDA - Capex vs 2019, including ISP book organic contribution

## Previous Guidance<sup>1</sup>: suspended

|                                        |                                                                                                                                                                                                                                                                            |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Net Revenues                           | 5-7% annual net revenue growth over medium term, targeting higher end of the range                                                                                                                                                                                         |
| EBITDA                                 | <ul style="list-style-type: none"> <li>13-16% annual EBITDA growth over medium term</li> <li>Continued strong operating leverage</li> </ul>                                                                                                                                |
| Non-recurring Items                    | Rapid further decrease of non-recurring items affecting reported EBITDA                                                                                                                                                                                                    |
| Capex                                  | <ul style="list-style-type: none"> <li>8-10% ordinary capex as % of net revenues over long term</li> <li>Transformation capex on top of ordinary capex of 142 €M cumulative (2020 – c.2023)</li> </ul>                                                                     |
| Capital Structure & Capital Allocation | <ul style="list-style-type: none"> <li>Organic de-leveraging with target net debt of ~2.0-2.5x EBITDA over medium to long term</li> <li>Progressive moderate dividend policy, targeting pay-out ratio of 20-30% of distributable profits in medium to long term</li> </ul> |

## 2020 Ambition

- 2020 volume-driven revenues depending on speed of recovery and dynamics by sector



- **Possible return to revenue growth by year-end assuming continued path of recovery at current trajectory**

- 100+ €M cash cost (Opex/Capex) containment plan to mitigate the impact on EBITDA and cash flow targeting:



- **EBITDA growth vs 2019 including organic ISP book contribution, broadly in line without. FY2020 EBITDA close to ~600 €M.**
- **Material growth in EBITDA – Capex with and without ISP contribution**

- Strong cash position

**Annex**



## Including organic contribution from ISP

| €M                               | 1H19           | 1H20           | Δ% vs. 1H19   | 2Q19           | 2Q20           | Δ% vs. 2Q19   |
|----------------------------------|----------------|----------------|---------------|----------------|----------------|---------------|
| Merchant Services & Solutions    | 267.2          | 243.9          | -8.7%         | 140.9          | 115.1          | -18.3%        |
| Cards & Digital Payments         | 187.9          | 180.1          | -4.1%         | 94.8           | 87.5           | -7.7%         |
| Digital Banking Solutions        | 55.9           | 54.6           | -2.3%         | 28.5           | 27.0           | -5.2%         |
| <b>Operating revenue</b>         | <b>510.9</b>   | <b>478.7</b>   | <b>-6.3%</b>  | <b>264.3</b>   | <b>229.7</b>   | <b>-13.1%</b> |
| Personnel & related expenses     | (85.4)         | (79.5)         | -6.9%         | (43.0)         | (38.9)         | -9.6%         |
| Operating Costs                  | (153.1)        | (137.3)        | -10.3%        | (77.5)         | (66.0)         | -14.9%        |
| <b>Total Costs</b>               | <b>(238.5)</b> | <b>(216.8)</b> | <b>-9.1%</b>  | <b>(120.6)</b> | <b>(104.9)</b> | <b>-13.0%</b> |
| <b>EBITDA</b>                    | <b>272.5</b>   | <b>261.8</b>   | <b>-3.9%</b>  | <b>143.7</b>   | <b>124.8</b>   | <b>-13.2%</b> |
| D&A                              | (52.8)         | (66.1)         | +25.1%        |                |                |               |
| Interests & financing costs      | (38.4)         | (38.4)         | +0.0%         |                |                |               |
| <b>Normalized Pre-tax Profit</b> | <b>181.2</b>   | <b>157.3</b>   | <b>-13.2%</b> |                |                |               |
| Income taxes                     | (63.3)         | (55.4)         | -12.5%        |                |                |               |
| Minorities                       | (0.3)          | (0.8)          | n.m.          |                |                |               |
| <b>Normalized Net Profit</b>     | <b>117.6</b>   | <b>101.2</b>   | <b>-14.0%</b> |                |                |               |

## Nexi standalone

| €M                               | 1H19           | 1H20           | Δ% vs. 1H19   | 2Q19           | 2Q20           | Δ% vs. 2Q19   |
|----------------------------------|----------------|----------------|---------------|----------------|----------------|---------------|
| Merchant Services & Solutions    | 223.6          | 192.9          | -13.7%        | 117.5          | 87.8           | -25.3%        |
| Cards & Digital Payments         | 187.9          | 180.1          | -4.1%         | 94.8           | 87.5           | -7.7%         |
| Digital Banking Solutions        | 55.9           | 54.6           | -2.3%         | 28.5           | 27.0           | -5.2%         |
| <b>Operating revenue</b>         | <b>467.3</b>   | <b>427.7</b>   | <b>-8.5%</b>  | <b>240.8</b>   | <b>202.4</b>   | <b>-16.0%</b> |
| Personnel & related expenses     | (84.1)         | (78.3)         | -7.0%         | (42.4)         | (38.3)         | -9.8%         |
| Operating Costs                  | (150.3)        | (135.2)        | -10.1%        | (76.1)         | (64.9)         | -14.8%        |
| <b>Total Costs</b>               | <b>(234.5)</b> | <b>(213.5)</b> | <b>-8.9%</b>  | <b>(118.6)</b> | <b>(103.1)</b> | <b>-13.0%</b> |
| <b>EBITDA</b>                    | <b>232.9</b>   | <b>214.2</b>   | <b>-8.0%</b>  | <b>122.3</b>   | <b>99.2</b>    | <b>-18.9%</b> |
| D&A                              | (52.8)         | (66.1)         | +25.1%        |                |                |               |
| Interests & financing costs      | (32.8)         | (20.8)         | -36.7%        |                |                |               |
| <b>Normalized Pre-tax Profit</b> | <b>147.3</b>   | <b>127.3</b>   | <b>-13.5%</b> |                |                |               |
| Income taxes                     | (51.5)         | (43.9)         | -14.9%        |                |                |               |
| Minorities                       | (0.0)          | (0.4)          | n.m.          |                |                |               |
| <b>Normalized Net Profit</b>     | <b>95.7</b>    | <b>83.0</b>    | <b>-13.3%</b> |                |                |               |

### Methodological note

- **Including organic contribution from ISP:** reported P&L excluding one-offs and including ISP merchant acquiring book and assuming the current debt structure since January 1<sup>st</sup>, 2020. Delta y/y: organic delta, i.e. including ISP contribution also in 2019
- **Nexi standalone:** reported P&L excluding one-offs

# Reported P&L vs Normalized P&L

| €M                            | Reported<br>1H20 | Delta       | Normalized<br>1H20 | ISP merchant<br>book<br>contribution | Normalized<br>1H20<br>incl. ISP |
|-------------------------------|------------------|-------------|--------------------|--------------------------------------|---------------------------------|
| Merchant Services & Solutions | 192.9            |             | 192.9              | 51.0                                 | 243.9                           |
| Cards & Digital Payments      | 180.1            |             | 180.1              |                                      | 180.1                           |
| Digital Banking Solutions     | 54.6             |             | 54.6               |                                      | 54.6                            |
| <b>Revenues</b>               | <b>427.7</b>     |             | <b>427.7</b>       | <b>51.0</b>                          | <b>478.7</b>                    |
| Personnel & related expenses  | (78.3)           |             | (78.3)             | (1.3)                                | (79.5)                          |
| Operating Costs               | (135.2)          |             | (135.2)            | (2.1)                                | (137.3)                         |
| <b>Total Costs</b>            | <b>(213.5)</b>   |             | <b>(213.5)</b>     | <b>(3.3)</b>                         | <b>(216.8)</b>                  |
| <b>EBITDA</b>                 | <b>214.2</b>     |             | <b>214.2</b>       | <b>47.7</b>                          | <b>261.8</b>                    |
| D&A                           | (84.3)           | 18.3        | (66.1)             |                                      | (66.1)                          |
| Interests & financing costs   | (27.7)           | 7.0         | (20.8)             | (17.7)                               | (38.4)                          |
| Non recurring items           | (42.5)           | 42.5        | -                  |                                      | -                               |
| <b>Pre-tax Profit</b>         | <b>59.6</b>      | <b>67.7</b> | <b>127.3</b>       | <b>30.0</b>                          | <b>157.3</b>                    |
| Income taxes                  | (26.5)           | (17.4)      | (43.9)             | (11.5)                               | (55.4)                          |
| Minorities                    | (0.4)            |             | (0.4)              | (0.3)                                | (0.8)                           |
| <b>Net Profit</b>             | <b>32.6</b>      | <b>50.4</b> | <b>83.0</b>        | <b>18.2</b>                          | <b>101.2</b>                    |

Transformation costs <sup>1</sup> (10.6) (10.6) (10.6)

## Delta Reported vs Normalized

**D&A:** D&A customer contracts

**Interests & financing costs:** ~3 €M interest expenses on ISP convertible bond (April-June) and ~4 €M bridge facility

**Non recurring items:** detailed bridge on slide 24



The background of the slide features a large, three-dimensional Nexi logo in a light blue color. The logo is composed of the letters 'N', 'E', and 'X' in a stylized, blocky font. The 'N' is on the left, the 'E' is in the center, and the 'X' is on the right. The letters have a slight shadow, giving them a 3D appearance as if they are floating above or resting on the blue background.

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